**What is SchoolMessenger’s SafeArrival?**

SchoolMessenger’s SafeArrival is an absence-management system that improves student safety and makes it easy for you to let the school know about your child’s absence.

You are asked to report your child’s absence in advance whenever possible using one of these convenient methods:

**Interactive Toll-Free Phone**

* Call the toll-free, interactive telephone system at 1-833-582-6940
* If the system does not recognize your caller ID, you will be asked to enter a phone number that the school has on record for you
* Follow the instructions to report an absence

**SchoolMessenger Through PowerSchool**

* Log into the Parent Portal of PowerSchool: <https://sishrsb.ednet.ns.ca/public/>
* If signing in for the first time, follow the instructions at the bottom of the page
* Select the **SchoolMessenger** link from the left-hand menu
* Select **Attendance** from the menu, then select **Report an Absence**
* Follow the prompts

**App**

* Download the SchoolMessenger app for Android and iOS devices
* Sign up using your PowerSchool username (full email adress) that the school has on record for you
* Click on **Attendance**
* Follow the prompts

Absences can be reported in advance, up to the start of the school day on the date of your child’s absence:

* 24 hours/day
* 7 days a week
* For any school day during the current school year

When an absence is reported or updated, you will receive a confirmation notice by email.If you don’t report your child’s absence in advance, the automated notification system will try to contact you. This may include an email, text message, and phone call. You will be asked to confirm your child’s absence.

If you try to explain an absence using SchoolMessenger but are then told that it is past the cut-off time, please contact the school directly.

If you do not want to receive notifications when your child is absent, be sure to report their absence in advance. If the automated system cannot reach you, a school staff member will contact you.